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FAX COVER SHEET

TO: U.S. Patent Office **Fax#:** 703-872-9306

FROM: Reynetta DeVeaue, PP, PLS, TSC **Client Matter #:** VIGN
Patent Paralegal

DATE: 08/24/04 **# of Pages:** 51

RE: Revocations and Powers of Attorney

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE	
REVOCATION AND POWER OF ATTORNEY AND CHANGE OF MAILING ADDRESS	Atty. Docket No. (Opt.) VIGN1460-1
Applicants John C. Artz, Jr. et al.	
Application Number 10/616,107	Filed 7/9/2003
For SYSTEM AND METHOD OF ASSOCIATING EVENTS WITH REQUESTS	
Group Art Unit 2126	Examiner Unknown
Confirmation No. 1669	

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Commissioner for Patents
P.O. Box 1450
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Dear Sir:

Certification Under 37 C.F.R. 51.8	
I hereby certify that this document is being transmitted to COMMISSIONER FOR PATENTS via facsimile on <u>8-24</u> , 2004.	
<u>Regnetta Deveau</u>	Signed Name
<u>Regnetta Deveau</u>	Printed Name

Vignette Corporation, 100% owner of the above-identified patent application, as evidenced by the Assignment recorded on December 15, 2003 on Reel/Frame: 014818/0324, hereby revokes all previous Powers of Attorney and appoints the following attorneys under Customer No. 44654, all of the firm of SPRINKLE IP LAW GROUP, to prosecute the above-identified Patent and to transact all business in the Patent and Trademark Office connected therewith.

STEVEN R. SPRINKLE
JOHN ADAIR
ARI AKMAL

Registration No. 40,825
Registration No. 48,828
Registration No. 51,388

Direct all telephone calls and correspondence to:

Customer No. 44654
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I hereby state I am authorized to act on behalf of **VIGNETTE CORPORATION**.

Respectfully submitted,

VIGNETTE CORPORATION

Dated: 8/13, 2004

By: Bryce Johnson
Bryce Johnson, Senior Vice
President & General Counsel